

BVEA Internet Broadband Disclosures

Bridger Valley Electric Association strives to provide consumers with accessible, easy-to-understand information about the services we provide, so they can make informed decisions about which services best meet their needs. Consistent with that goal, we have established this page as a single place where consumers and others can access and review the relevant policies, agreements, and other information about our BVEA Internet broadband Internet access services.

Additionally, the Federal Communications Commission ("FCC") requires that Bridger Valley Electric Association and other providers of broadband Internet access services disclose certain information regarding those Internet services. The information required for disclosure under the FCC's rules is found below and in the various policies and documents listed and linked on this page. To assist you in finding the information you're looking for, we highlight below information that the FCC specifically calls for in the Open Internet Disclosures.

Network Practices

Bridger Valley Electric Association does not discriminate against lawful Internet content, applications, services, or non-harmful devices. The bullets below provide an overview of Bridger Valley Electric Association's network practices with respect to its BVEA Internet broadband Internet access services. Additional information, including more-detailed technical information, is available in the [Network Management Information Center](#).

Blocking

Bridger Valley Electric Association does not block or otherwise prevent end user access to lawful content, applications, services, or non-harmful devices. Bridger Valley Electric Association does engage in reasonable network management practices described below and in our [Network Management Information Center](#).

Throttling

Bridger Valley Electric Association does not degrade or impair access to lawful Internet traffic on the basis of content, application, service, user, or use of a non-harmful device. Bridger Valley Electric Association does engage in reasonable network management practices described below and in our [Network Management Information Center](#).

Affiliated Prioritization

Bridger Valley Electric Association does not directly or indirectly favor some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate.

Paid Prioritization

Bridger Valley Electric Association does not directly or indirectly favor some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.

Network Management

Bridger Valley Electric Association manages its network with one goal: to deliver the best possible broadband Internet access service to all of its customers. To further this effort, Bridger Valley Electric Association uses reasonable network management practices that are consistent with industry standards. Bridger Valley Electric Association uses various tools and techniques to manage its network, deliver its service, and ensure compliance with the Acceptable Use Policy and the Customer Agreement for Residential Services. These tools and techniques are dynamic and can and do change frequently. Network management activities may include identifying spam and preventing its delivery to customer email accounts, and detecting malicious Internet traffic and preventing the distribution of, or inadvertent access to, malware, phishing, viruses, or other harmful code or content.

As the Internet and its related technologies continue to evolve, Bridger Valley Electric Association's network management tools will also keep pace so we can deliver an excellent, reliable, and safe experience to all of our customers. We will provide updates here as well as other locations if we make significant changes to our network management techniques.

Bridger Valley Electric Association currently does not maintain a separate system to assist with managing times of congestion. As our network technologies and usage of the network continue to evolve, we reserve the right to implement a new congestion management system if necessary in the performance of reasonable network management and in order to maintain a good broadband Internet access service experience for our customers, and will provide updates here as well as other locations if a new system is implemented.

Application-Specific Behavior

Bridger Valley Electric Association provides its broadband Internet access service customers with full access to all the lawful content, services, and applications that the Internet has to offer. Bridger Valley Electric Association does not block or rate-control specific protocols or protocol ports (except to prevent spam, malicious attacks, and identity theft), does not modify protocol fields in ways not prescribed by protocol standards, and does not otherwise inhibit or favor certain applications or classes of applications.

Device Attachment Rules

Many [devices are approved](#) to access our broadband Internet access service. In order for a router device to be approved for use on the network, it must pass CableLabs certification, UL certification, FCC certification, and Bridger Valley Electric Association device testing covering areas like DOCSIS and WiFi performance, security, and integration with Bridger Valley Electric Association's network and systems. Bridger Valley Electric Association contracts with a third-party, Kyrio, to perform certain device testing on Bridger Valley Electric Association's behalf. From time to time Bridger Valley

Electric Association may “end of life” certain devices or cease permitting those devices to attach to the network for network management and security reasons.

Security

Bridger Valley Electric Association employs a number of practices to help prevent unwanted communications, such as spam, and protect the security of Bridger Valley Electric Association's customers and network. We limit the number of login, SMTP, DNS, and DHCP transactions per second (at levels far above “normal” rates) that customers can send to our servers in order to protect them from Denial of Service (DoS) attacks. (We do not disclose exact rate limits in order to maintain the effectiveness of these measures.)

In order to further protect our customers, Bridger Valley Electric Association blocks a limited number of ports that are commonly used to send spam, launch malicious attacks, or steal a customer’s information. Bridger Valley Electric Association conducts several security initiatives, and offers security tools for our customers at our online security page.

Performance Characteristics

Service Description

Bridger Valley Electric Association provides a detailed summary of its [Internet service performance](#) containing information about speed and latency, as well as other related topics. Bridger Valley Electric Association has always prided itself on providing state-of-the-art broadband services at the highest possible speeds. It consistently delivers at or above the "provisioned" speed for the particular service tier. Bridger Valley Electric Association also provides a [speed test](#) page, so you can test your connection for yourself.

Commercial Terms

Pricing and Other Fees

Bridger Valley Electric Association’s BVEA Internet broadband Internet access services may be subject to promotional rates. Additional fees, such as for equipment rental, installation, and early termination, may apply. For information about pricing and fees for Bridger Valley Electric Association's various BVEA Internet tiers of service and all its BVEA services, please visit the [BVEA](#) Internet page.

Data Usage Plans

Bridger Valley Electric Association has deployed flexible data usage management approaches that provide its customers with choice and control. Under these plans, usage that exceeds a monthly usage threshold is subject to an additional charge or, alternatively, customers have the option of purchasing unlimited data plans for an additional monthly fee.

Privacy Policies

Bridger Valley Electric Association's privacy policies with respect to BVEA Internet service are explained in the [Bridger Valley Electric Association BVEA Customer Privacy Notice](#).

Redress Options

If you have any questions about these disclosures, cannot find what you are looking for, or have any other concerns about BVEA Internet service, please contact Bridger Valley Electric Association at rtims@bvea.coop Bridger Valley Electric Association will review and promptly respond to all submissions.